Justin Nguyen

Product Designer—Irvine, CA

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(650) 218 - 8359

Experience

Product Designer
Alleviate

Jun '24 - Feb '25
Irvine, CA

- Led cross-functional discovery initiatives to identify user pain points and business opportunities, informing product roadmap priorities
- Owned the end-to-end design of a web dashboard experience, resulting in a 20% increase in user retention and contributing to a projected $10M in revenue growth
- Reduced support inquiries by 65% by enhancing product self-service capabilities

Product Designer II
Movn Health

Nov '22 - Mar '24
Irvine, CA

- Drove redesign of mobile and dashboard products, resulting in $1M+ annual cost savings and a 3x improvement in key task efficiency
- Elevated user experience for both consumers and care managers through iterative usability testing and research-driven design improvements
- Co-introduced the company's first design system, reducing UI inconsistencies and speeding up development cycles by 15%

UX/UI Designer I
Applied Medical

Sep '20 - Nov '22
Rancho Santa Margarita, CA

- Facilitated UX research and interface design for the company's flagship electrosurgical generator product, improving surgeon workflow efficiency
- Designed and launched 9 products across web, mobile, and medical device platforms, contributing to a $1.5M reduction in annual operational costs
- Maintained and evolved the company's design system used across 20+ products, enhancing design-developer collaboration

UX Designer
Paciolan

Sep '19 - Mar '20
Irvine, CA

- Designed and shipped a mobile box office iPad app to reduce event entrance wait times, increasing ticketing throughput
- Partnered with PMs and engineers in agile sprints to deliver high-fidelity prototypes and launch-ready UIs

UX Design & PM Intern
Ardent Labs

Feb '19 - Sep '19
Irvine, CA

- Managed a scrum team to build a student-volunteer matching platform, owning research, design execution, and project management
- Conducted interviews and competitor audits to inform MVP scope and user flows

Education

University of California, Irvine

B.S. Informatics, HCI '20

Skills

Interaction Design, Design Systems, User Interviews, Usability Testing, Journey Mapping, Affinity Mapping, A/B Testing, Prototyping, Information Architecture, Competitive Analysis, Data Visualization, Storyboarding, Figma, HTML & CSS